



# NEWS AND NEIGHBORS

Newport News Redevelopment and Housing Authority

December 2022

Volume 29, Issue 12

## HOLIDAYS OBSERVED DURING THE MONTH OF DECEMBER

~

**December 21**

Winter begins

**December 25**

Christmas Day



# HAPPY HOLIDAYS TO YOU

*From the*

**Executive Office  
Administrative Services  
Finance  
Housing  
Community Development**

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# The Family Investment Center has moved from Ridley to Marshall Courts Recreation Center

**Attention!**

## FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

- CNA;
- Self-Paced Typing;
- Employability Skills Workshops;
- Resume and Interviewing Prep;
- Job Lead Assistance;
- Homeownership.

Call 757.928.3680 if you have questions regarding the programs offered.

8:00 a.m. - 4:30 p.m.

## PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

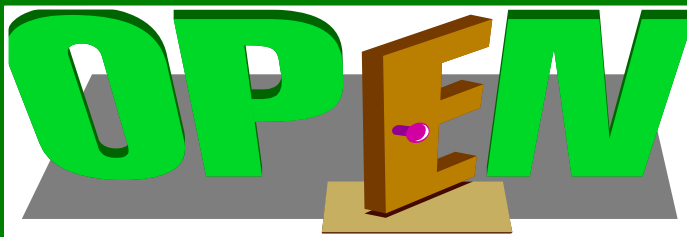
- Mecanografía;
- Habilidades de obrero;
- Ayuda con su resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo  
Para La Familia

Lunes—Viernes

8 de la mañana-  
4:30 de la tarde

757.928.3680 ingles  
757.928.6146 espanol



The waiting list for housing assistance at the Warwick SRO is open for single room occupancy only.

Please call (757) 928-6060, Monday-Friday, from 9:00 a.m. - 4:00 p.m. to schedule an appointment.



Same great training opportunities...  
Come to our new location

## The Family Investment Center

~NEW LOCATION~

Marshall Courts Recreation Center  
3303 Marshall Avenue • Newport News, VA  
Monday thru Friday  
8:00 AM—4:30 PM  
757.928.2680

# IMPORTANT EBT/P-EBT CARD SCAM NOTICE



The Virginia Department of Social Services is aware of malicious attempts on SNAP EBT and P-EBT cards. Protect yourself and your family by never providing personal information to an unknown or unsolicited source. Please know that you will never be contacted and asked to provide your EBT or P-EBT card or PIN.

## IF YOU HAVE REPLIED TO ANY UNSOLICITED NUMBER,

PLEASE IMMEDIATELY CONTACT THE VIRGINIA EBT CLIENT CUSTOMER SERVICE HELPDESK AT

**1-866-281-2448**

TO REPORT YOUR CARD STOLEN.



# STAY

# ALERT

# STAY

# SAFE

# AVISO IMPORTANTE DE ESTAFA DE TARJETAS EBT/P-EBT



El Departamento de Servicios Sociales de Virginia está al tanto de los intentos de estafa de tarjetas SNAP EBT y P-EBT. Protéjase y proteja a su familia evitando proporcionar información personal a una fuente desconocida. Nadie se pondrá en contacto con usted ni le pedirá su tarjeta EBT o P-EBT, ni su PIN.

## SI LE HA RESPONDIDO A UN NÚMERO DESCONOCIDO,

POR FAVOR, CONTÁCTESE DE INMEDIATO CON LA OFICINA DE AYUDA DEL SERVICIO AL CLIENTE DE  
EBT DE VIRGINIA UTILIZANDO EL SIGUIENTE NÚMERO

**1-866-281-2448**

PARA INFORMAR QUE SU TARJETA HA SIDO ROBADA.

Le acercan este mensaje:





## REAC INSPECTIONS – COVID-19 UPDATES AND INFO



- ✓ HUD resumed inspection operations in June 2021.
- ✓ HUD worked closely with the CDC and stakeholders to develop flexible protocols which included a 28-day notification period to property management before an inspection.
- ✓ Residents may opt out of having their unit inspected and an alternate unit will be selected.

### RESIDENT CONCERNS

- ✓ Residents should communicate COVID-19 health or related concerns to their property representative. An alternative unit will be selected for inspection.
- ✓ The inspector and property representative will practice safe distancing and wear personal protective equipment (PPE) consistent with CDC guidance.
- ✓ Residents who are home may elect to leave or stay in the unit during the inspection.

### PROPERTY CONCERNS

- ✓ PHAs/Owners & Agents may communicate COVID-19 related concerns at the 28, 14, and 2-day notification intervals.
- ✓ If you have any additional questions, please coordinate with your inspector or you may reach out to REAC's Technical Assistance Center (TAC) at 888-245-4860.
- ✓ PHAs/Owners & Agents may reference the REAC Inspector Notice No. 2020-01 for additional detail:  
<https://www.hud.gov/sites/dfiles/PIH/documents/COVID19InspectorProtocolNotice2021-01.pdf>

### REQUESTS TO POSTPONE

- ✓ All requests to postpone inspection must be communicated to the Technical Assistance Center (TAC): 888-245-4860.
- ✓ REAC works with properties and inspectors to analyze postponement requests on a case-by-case basis, balancing COVID-19 conditions with the risks of not inspecting.
- ✓ REAC will coordinate with Multifamily and Public Housing leadership to ensure it evaluates all relevant factors.
- ✓ On the day of the inspection, the inspector is required to report to the Technical Assistance Center property-level COVID cases.

[https://www.hud.gov/program\\_offices/public\\_indian\\_housing/reac](https://www.hud.gov/program_offices/public_indian_housing/reac)



# NAVIGATING WEALTH BUILDING

INFORMATIONAL SESSIONS

**MONDAY, DECEMBER 5TH**  
**SESSION TIMES: 10:00AM OR 1:00PM**

**MONDAY, DECEMBER 12TH**  
**SESSION TIMES: 10:00AM OR 1:00PM**

The Navigating Wealth Building program is accepting applications for our new cohort. These cohorts are designed to assist residents of the City of Newport News to overcome barriers and gain employment through education and training.

Attend the next information session and see if this opportunity is for you!

## LOCATION:

Brooks Crossing Innovation and Opportunity Center  
550 30th Street  
Newport News, VA 23607  
<https://www.nnva.gov/2506/Brooks-Crossing>

**Please scan the QR Code to the right  
to schedule your time slot!**

**or**

**Email: [info4NWB@gmail.com](mailto:info4NWB@gmail.com)**

## EARN UP TO \$400

**\*PER WEEK WHILE YOU TRAIN\***

**Call or email to reserve your seat  
at our next info session! You  
could start your new career in  
less than 90 days!**

**Seating is Limited, Call or  
email to Schedule!**

**Career Readiness Certification**

**Northstar Digital Literacy**

**Resume Development**

**Interview Preparation**

**OSHA-10 Certification**

**Career Planning**

**And More!**

**SCAN THIS CODE  
TO REGISTER!**



**BROOKS CROSSING**  
INNOVATION + OPPORTUNITY CENTER

**Newport News**  
Where Great Things Are Happening

**Peninsula Regional  
Education Program**

The cost of this flyer was funded in whole or in part with Virginia Department of Social Services grant dollars made available from the Employment for TANF Participants BEN-19-024 grant through the Commonwealth of Virginia to the City of Newport News, and Peninsula Regional Education Program.



AN IMPORTANT MESSAGE FROM MEDICARE



## COMPARE NOW TO FIND THE RIGHT PLAN FOR YOU.

### MEDICARE OPEN ENROLLMENT | OCT. 15–DEC. 7

#### Plans change every year. So can your health.

Even if you are happy with your current Medicare plan, check to see if yours is still the right one for you—your current plan may be changing.

- ✓ Check if your prescriptions are included on a plan's formulary and if your health care providers are in a plan's network.
- ✓ Remember that a low monthly premium may not always be the best overall value for your specific needs.
- ✓ Review a plan's estimated total costs to you, including deductible and other out-of-pocket costs.
- ✓ Check if Medicare Advantage plans offer extra benefits, like vision, hearing, or dental coverage.
- ✓ If you take insulin, there is a new cap on your out-of-pocket costs. Talk to someone for help comparing plans.

#### Medicare Savings Programs

Need help with Medicare costs? Medicare Savings Programs, run by your state, can help lower your healthcare costs. If you're single with an income of \$20,000 or less, or if you're married with an income of \$25,000 or less, you may be eligible to save. To find out more, contact your state Medicaid office or call **1-800-MEDICARE**.

#### Easily compare plans at Medicare.gov.

Review your current coverage and compare it to your other choices, including Part D prescription and Medicare Advantage plans. It's easy to compare costs, coverage, and quality ratings.

Visit Medicare.gov to compare plans, or call **1-800-MEDICARE (1-800-633-4227)** (TTY 1-877-486-2048) for help, or join us at the upcoming event listed below.

Date

Time

Location

Other Details

October 2022

Medicare.gov

Paid for by the U.S. Department of Health & Human Services



# Micro Enterprise Grant

A new pilot program to support the City's Southeast Community, the Micro Enterprise Grant Program, has been established to assist in the creation and growth of viable micro businesses in the City of Newport News.



## FINANCIAL ASSISTANCE

One-time grant amount between \$500 and \$3,500



## TRAINING

- Counseling Sessions
- Small Business Outreach



## SUPPORT

- Technical Assistance
- Business Plan Development
- Ongoing guidance

## HOW ARE YOU ELIGIBLE?

- Five (5) or fewer employees or persons that plan to create such an entity
- Be a for-profit Micro-Enterprise Business
- Be located or locating within the defined geographic area
- Be Low to Moderate Income (LMI) and/or the business must service a LMI area
- Have a Newport News Business License
- Be current on all local taxes or fees
- Complete pre-approved counseling sessions or workshop

TO APPLY OR FOR ADDITIONAL INFORMATION:

Visit [www.nnva.gov/development](http://www.nnva.gov/development) or

Contact Priscilla Green at:

Phone: (757) 509-2587

Email: [greenpa@nnva.gov](mailto:greenpa@nnva.gov)

**Newport News**  
Where Great Things Are Happening



# Coronavirus: Keeping you informed

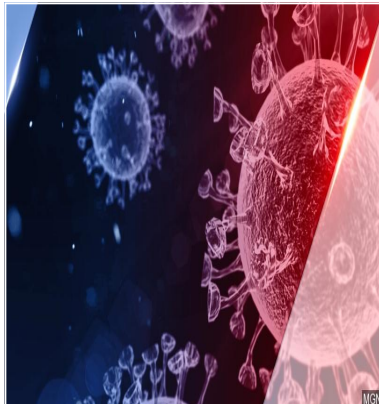
## Coronavirus Update from the Virginia Peninsula Foodbank

During times of crisis, the Foodbank plays an important role in meeting community needs. In response to the coronavirus, the Virginia Peninsula Foodbank has been working to provide food to people who might otherwise go hungry.

The Foodbank's Mobile Food Pantry Program is distributing food in high-traffic spots across the peninsula and they are working with partner agencies to ensure people receive the food they desperately need. The team from the Foodbank's Culinary Training Program is preparing breakfast and lunch grab-and-go bags for children throughout our local area. The Foodbank has also hosted several large-scale public food distribution events to help individuals and families struggling to locate healthy meals. During a distribution event in Newport News last week, they provided food to support 500 households.

If you are struggling to get the food you and your family need, please visit the Get Help page on the Foodbank's website to locate a mobile food pantry or partner agency that can help. Please call prior to visiting to confirm hours of operation, as distribution plans change quickly and without much notice.

Due to the increased demand for food in grocery stores, the Foodbank has seen a significant decrease in food pick-ups and store donations, which means personal donations are even more important. You can still drop food donations off at their Hampton headquarters at 2401 Aluminum Avenue. All donations are quarantined for 72 hours before they are available to be distributed. You can make a monetary donation to help purchase truckloads of supplies, donate through YouGiveGoods or purchase through online retailers to ship items directly to the Foodbank's doors. For additional information on any of these options, you can contact Tracy Hansbrough at [thansbrough@hrfoodbank.org](mailto:thansbrough@hrfoodbank.org).

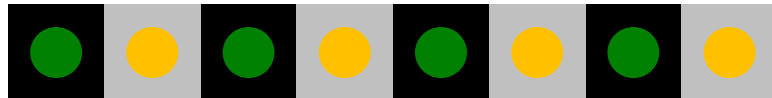


### NEWPORT NEWS HEALTH DEPARTMENT

Call center is open 8 AM - 6 PM

Please call 757-594-7069

If you have questions about where to  
get tested if you are experiencing  
COVID-19 symptoms.



We encourage you to self-report illness or quarantine if you are not feeling well. This will prevent spreading the COVID 19 to your loved ones and friends.



# General Overtime Guidelines

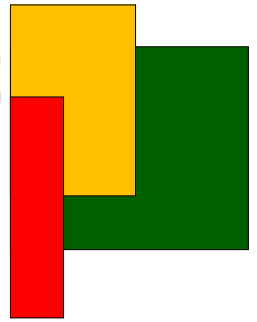
Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.



# Manager's Corner



## After Hours Guidelines

### Public Housing

Marshall Courts	(757) 928-6154
Ashe Manor	(757) 928-6187
Aqueduct	(757) 833-5700
Pinecroft	(757) 269-4300
Orcutt Townhomes I	(757) 928-6187



\*Marshall (757) 928-6181

### Tax Credit Properties

Oyster Point/Brighton	(757) 269-4307
Brighton	(757) 591-3280
Cypress Terrace	(757) 833-5720
Orcutt Townhomes III	(757) 928-6187
Lassiter Courts	(757) 928-2690
Great Oak	(757) 592-7448
Jefferson Brookville	(757) 928-2690
Spratley House	(757) 928-6187



### MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.



Newport News  
Shipbuilding

We Build More than Great Ships | We Build Careers

Starting Pay  
Over  
**\$22**  
per hour

# WE ARE HIRING TRAINEES

EEO | Military Spouses | Veteran | Disabled | U.S. Citizenship Required

Newport News Shipbuilding is partnering with the Virginia Ship Repair Association and several local community colleges to offer **eight course-to-hire Marine Trainee** programs for individuals interested in full-time trades careers with NNS. These 2-3 week courses equip individuals with the skills necessary to begin a trades career at Newport News Shipbuilding.

## BASIC QUALIFICATIONS:

- 18 years or age or older
- U.S. Citizen
- Ability to work any shift
- Pass a background check, drug screen, and physical
- Pay a reimbursable \$250 to school prior to training

### FITTER

Often called the "carpenters" of shipbuilding, or "Artists of Steel." They measure, cut, grind, fit, align, and tack weld parts to the structural body of the ship.

Thomas Nelson Community College, Tidewater Community College, and Camp Community College.

### WELDER

Use a wide range of filler metals and welding processes to perform structural and pipe welds in all phases of production on aircraft carriers and submarines.

Thomas Nelson Community College, Tidewater Community College, and Camp Community College.

### SHEET METAL WORKER

Responsible for fabricating and assembling a variety of components onboard ships such as ventilation, joiner bulkheads, framing, furniture, cabinetry, lockers and foundations.

Trainee program offered at Tidewater Community College.

## ALL COURSES:

- Occurs Monthly
- Monday-Friday 7 a.m. – 3:30 p.m.
- 90% hands-on instruction
- Resulting in a full-time job with NNS upon graduating!

### MARINE COATINGS

Perform solvent, hand tool and power tool cleaning. They apply paint using various brushes and rollers to the standards required in a marine environment.

Trainee program offered at Tidewater Community College.

### PIPEFITTER

Responsible for installing complex systems together on the ship and in the shop. More than 230 miles of pipe are installed on an aircraft carrier.

Trainee program offered at Tidewater Community College.

### OUTSIDE MACHINIST

Responsible for the installation, repair and overhaul of naval ship's mechanical components and systems.

Trainee program offered at Camp Community College.



Apply at: [buildyourcareer.com](http://buildyourcareer.com)

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# Get Your Child Tax Credit & Earned Income Tax Credit

## File Your Taxes



Thanks to President Biden's American Rescue Plan, there is more money available to families and/or people with low to moderate incomes. Filing your taxes is how you can claim benefits like the Child Tax Credit and the Earned Income Tax Credit.

Whether or not you received stimulus checks or monthly payments in 2021, additional money may be available to you. If you won't owe taxes, you have until October 15 to file but the sooner you file, the sooner you will receive your benefits.

## A Historic Increase

Families can enjoy an increased Child Tax Credit (\$3,000 or \$3,600, depending on a child/dependent's age), and more people with low incomes can receive a larger Earned Income Tax Credit.

## These Tax Credits Are Not Income

Receiving these benefits will not impact eligibility for other federal benefits such as UI, Medicaid, SNAP, SSI, SDI, TANF, WIC, Section 8 or Public Housing.

## Not a Frequent Tax Filer?

Even if you didn't earn enough to be required to file taxes, you are eligible for the Child Tax Credit and potentially thousands of additional dollars in benefits. See what you can receive by filing a 2021 tax return!

Find out how to get assistance and file your taxes for free at

[ChildTaxCredit.gov](http://ChildTaxCredit.gov)



THE WHITE HOUSE  
WASHINGTON



# SAVE THE DATE!

Saturday, December 10, 2022  
10:00 a.m. to 1:00 p.m.

**FREE Vaccine Clinic, Health Screenings, Community Exhibits, Employers and More!**

**Hampton Roads Community Action Program  
1919 Commerce Drive  
Hampton, VA 23666**

**For more information, please call  
(757) 940-7010 or email  
[LIFE@hrcapinc.org](mailto:LIFE@hrcapinc.org)**

# Obtenga Su Crédito Tributario Por Hijo Y Su Crédito Tributario Por Ingreso Del Trabajo

## Declare Sus Impuestos



Gracias al Plan de Rescate Americano del presidente Biden, hay más dinero disponible para las familias y/o personas con ingresos bajos a moderados. Por medio de una declaración de impuestos es cómo usted puede obtener beneficios como el Crédito Tributario por Hijos y el Crédito Tributario por Ingreso del Trabajo.

Independientemente si usted recibió o no cheques de estímulo o pagos mensuales en el 2021, puede haber dinero adicional para usted. Si no debe impuestos, tiene hasta el 15 de octubre para presentar su declaración de impuestos. Sin embargo, mientras más rápido lo haga, más rápido recibirá sus beneficios.

## Un Incremento Histórico

Las familias pueden disfrutar de un aumento del Crédito Tributario por Hijo (\$3,000 o \$3,600, dependiendo en la edad del hijo(a) o dependiente), y más personas de bajos ingresos pueden recibir un mayor Crédito Tributario por Ingreso del Trabajo.

## Estos Créditos No Son Un Ingreso

Recibir estos créditos no impactará su elegibilidad para recibir otros beneficios federales como UI, Medicaid, SNAP, SSI, SDI, TANF, WIC, Sección 8 o Vivienda Pública.

## ¿No Eres Un Declarante de Impuestos Frecuente?

Incluso si no ganaste lo suficiente para ser obligado a declarar impuestos, aun así, eres elegible para el Crédito Tributario por Hijos y potencialmente para miles de dólares adicionales en beneficios. ¡Ve que tanto puedes recibir presentando una declaración de impuestos de 2021!

Encuentra la manera de tener asistencia sobre como declarar tus impuestos en

[ChildTaxCredit.gov](http://ChildTaxCredit.gov)



THE WHITE HOUSE  
WASHINGTON

## REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
<b>Tidewater Area Hot Line</b> 459-8467	Narcotics Anonymous	No fees
<b>Narcotics Anonymous VA Regional Hot Line</b> 1-800-777-1515	Support group for recovering substance abusers.	No fees
<b>Hampton Roads Clinic Reflections</b> 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
<b>Project Link</b> 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
<b>AI Anon/Alateen</b> 1-888-425-2666	Support group Alcoholism-friends/relatives and teens.	No fees
<b>AA Hotline</b> 595-1212	12 Step Program	No fees
<b>Peninsula Area Help Line</b> 875-9314	Narcotics Anonymous	No fees
<b>Advanced Recovery Systems</b>	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

## FILING A COMPLAINT...

Here is the Customer Service Hotline Number:

757-928-6063 or 757-928-3680

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



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Newport News Redevelopment and  
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